

# Information Technology



8(a) Certified

Service-Disabled Veteran-Owned  
Small Business

ISO 9001:2008  
Certified

Certified  
Woman-Owned Small Business

Small Disadvantaged  
Business

NWBOC  
WOSB CERTIFIED



**Community Impact Award in 2016**

-DC Chamber of Commerce

**Top Workplace in 2016**

-Washington Post

**Fastest-Growing Private Companies in America  
in 2014, 2015 & 2016**

-Inc. 5000

**BE 100s for 2015 & 2016**

-Black Enterprise

*JMA Solutions strives to create high-quality and dynamic information technology solutions. To support our government clients including the Federal Aviation Administration, Department of State and Department of Veteran Affairs, we employ knowledgeable and experienced personnel that help increase productivity and maximize performance for the entire life cycle of each project.*



## IT Project Management:

- Strategic Planning and Management
- IT Acquisition Support
- Future Capabilities Analysis
- Technology Analysis and Evaluation

## SharePoint Development & Administration:

- Governance
- Dashboard Development
- Data Analytics Integration
- Custom SharePoint Site Development
- SharePoint Security Policy Implementation
- Content Management
- Custom Workflow Development
- Search and Metadata Optimization
- Template Development
- Document Management Process Development
- Integration with Third-Party Applications
- Help Desk Support



### Information Technology Training:

- Training Needs Assessment and Gap Analysis
- Curriculum Development and Update
- Instructional Services



### Computer Information Systems Design & Support:

- Verifying and Documenting User Requirements
- Maintaining TCP/IP-based Communications Networks
- Supporting Test and Evaluation
- Conducting Installation and Implementation



### Help Desk Support:

- Tracking, Escalating and Resolving Tickets
- Maintaining Hardware and Software Inventory
- Providing Configuration, Activation, and Upgrades as required
- Equipment Preparation for Turn-in and Excess
- Security Policy Development and Support



### Web Site & Database Development:

- Identifying Site and Database Requirements
- Developing, Implementing and Maintaining Web Sites and Databases (Oracle, Cold Fusion, Joomla! & SQL)
- Providing Graphics and Layout Support
- Developing Requirement Traceability and Verification Matrices (RTVMs)
- Test and Evaluation for User Perspective and Functionality



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