

Information Technology

Service-Disabled
Veteran-Owned Business

Certified
Woman-Owned Business

Disadvantaged
Business Enterprise

ISO 9001:2008
Certified



**Fastest-Growing Private Companies in America
in 2014, 2015, 2016 & 2017**

-Inc. 5000

Top Workplace in 2016

-Washington Post

Community Impact Award in 2016

-DC Chamber of Commerce

BE 100s for 2015 & 2016

-Black Enterprise

JMA Solutions creates high-quality, customized, dynamic information technology solutions. We offer a wide range of services and solutions designed for every phase of your system's life cycle. Our knowledgeable staff provides unparalleled support and customer service to our clients.



IT Project Management:

JMA assists clients with establishing information management policies, procedures, methods and tools to facilitate informed decision-making and analysis. Our support includes:

- Strategic Planning and Management
- IT Acquisition Support
- Future Capabilities Analysis
- Technology Analysis and Evaluation



SharePoint Development & Administration:

We help our clients customize their applications from requirements gathering to planning and development through deployment to include:

- Site Design and Development
- Troubleshooting and User Support
- User Permissions Management
- Automated Workflow Development
- Library and Site Maintenance
- Development of Dashboard Status View, Task Lists, Gantt Charts, Project Calendars and Meeting Information

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Information Technology Training:

JMA provides training to ensure technology is easy to use, which involves:

- Training Needs Assessment and Gap Analysis
- Curriculum Development and Update
- Instructional Services



Website & Database Development:

JMA accomplishes multi-regional web site design and development, web-based document management, and database design. We have experience in:

- Identifying Site and Database Requirements
- Developing, Implementing, and Maintaining Web Sites and Databases (Cold Fusion, Joomla!, SQL)
- Providing Graphics and Layout Support
- Test and Evaluation for User Perspective and Functionality
- Providing Help Desk Support



Computer Information Systems Design & Development:

We support multiple software development and acquisition programs by:

- Verifying and Documenting User Requirements
- Developing Requirement Traceability and Verification Matrices (RTVMs)
- Maintaining TCP/IP Based Communications Networks
- Supporting Test and Evaluation
- Conducting Installation and Implementation

Help Desk Support:

We provide technical assistance throughout the full life cycle including:

- Tracking, Escalating and Resolving Tickets
- Maintaining Hardware and Software Inventory
- Providing Configuration, Activation, and Upgrades
- Preparing Equipment for Turn-in and Excess
- Security Policy Development and Support